

Migrants and Health Evaluations in Chicago Area Shelters

August, 2023

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- Mary L. Tornabene, MS, APRN, FNP-BC, Shelter Based Project Manager, Heartland Alliance Health
 - Mary earned her Bachelor of Science in Nursing from St. Xavier College, and her Masters of Science in Nursing from the University of Illinois at Chicago. Mary has been working with Heartland Alliance Health since 1990, serving persons who experience homelessness in their Northside health center and shelters throughout the city and suburbs. As a Family Nurse Practitioner, she provides care to persons throughout the life cycle, those living with HIV, and through Heartland Alliance's Marjorie Kovler Center she provides care and collaborative rehabilitation services to survivors of torture. In addition to patient care Mary is the project manager for shelter-based care, coordinating care at over 40 shelters in Chicago. In 2007 Mary was honored with the Outstanding Service Award from the National Health Care for the Homeless Council (NHCHC). Mary served on the Health Care for the Homeless -Clinician's Network Steering Committee from 2016-2021, and as chair during the coronavirus pandemic 2020-2021. She was on the Board of Directors for NHCHC 2019-2021.





 Part of this presentation was developed in cooperation with Colleen Ryan, APRN, FNP-BC. Full permission has been granted for use



Objective

 To gain an understanding of the social situation and physical risks before, during, and after forced migration; and the impact of culture on management of Tuberculosis

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Refugees, Asylum Seekers, and Immigrants

Refugees

- Live in a 2nd country- usually a camp
- Apply to a host nation for admittance
- Are approved prior to arrival

Asylum Seekers

- Follow US law in seeking protection from persecution
- Must be in the US or at the border when they apply for asylum. It must be done within 1 year of arrival in the us
- Must demonstrate they meet the legal definition of a refugee

• Immigrant

- Not a legal status
- Often used to refer to persons with a Visa



Facts on Migration

82 Million persons are displaced from their homes, 24 million are designated as refugees

Only 1% of refugees are resettled in ah host country annually

In 2022 and 2023 the US pledged to resettle 125,000 persons

Approximately 31,400 persons were granted asylum in the us in 2020

There are 1,600,000 pending asylum cases in US courts and millions



Title 42

Title 42 of the US Code is the code that addresses public health, social welfare and civil rights. It dates back to 1944

Grants the government the ability to take emergency action to "stop the introduction of communicable disease"



Migrant Crisis



- Chicago is a Sanctuary City
- Illinois has immigration enforcement policies that align with Chicago's Sanctuary City status



Heartland
Alliance and
Persons with
Forced
Migration

Jane Addams/Travelers and Immigrants Aid

Refugee and Immigrant Community Services

Marjorie Kovler Center for Survivors of Torture

National Immigrant Justice Center

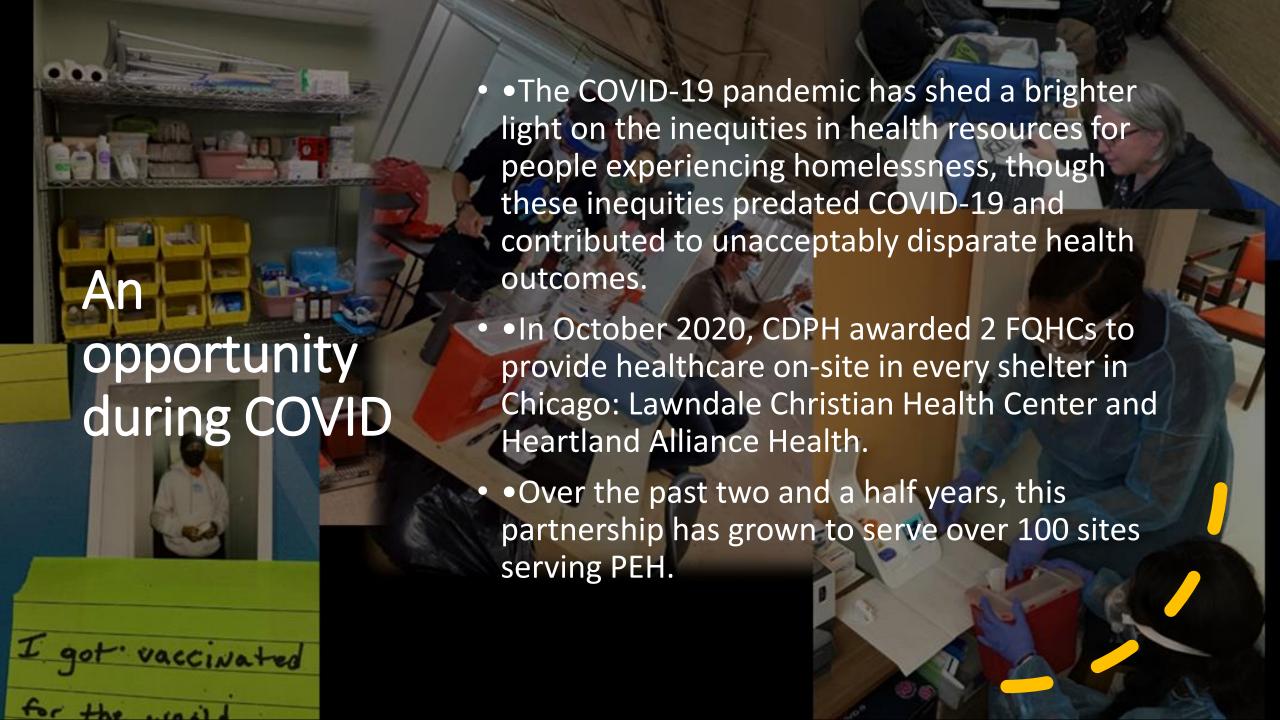
Refugee Care Coordinaton

Resettlement, Case Management and Care of HIV+ Refugees



HAH Pre COVID-19 Landscape

- Provided Care to persons experiencing homelessness since the 1980's
- Integrated care model
- 3 Health Centers
- Staff a city mobile van
- Outreach teams in 15 shelters, encampments and gathering spaces





Shelter-Based Care

Final Draft - Sept 12, 2020

Standards for Shelter-Based Health Care

Chicago Homelessness and Health Response Group for Equity



Chicago, Illinois

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Standards for Shelter-Based Health Care: Outreach, Engagement and Providing Services



Late summer 2022 people began coming to our city!

PIVOT POINT





Migration Drivers

- Economic Crisis
- Lack of Basic Services
- Shortages of food and Medicine
- Human Rights Violations





How care works

- Arrival
- Cook County Health for health screen
- Assigned a shelter

As one of the city's Lead Coordinating Organizations (LCO) for providing and overseeing shelter-based care in Chicago, HAH was asked to provide Services In the migrant expansion shelters



New Approaches Temporary, Temp to Perm, Direct Hires

Restructuring

Hiring/Onboarding Support

Orientation Support

Supporting Infrastructure



Collaboration Across Agencies

- CDPH
- DFSS
- Favorite staffing
- FQHC collaborations









LAWNDALE CHRISTIAN













Workflows and Tools



Chica	go Guest Asses	sment			CHICAGO			
First/Last Name:				DOB:				
HMIS	#:	Contact Phone #	(cell or frien	d or family):	3			
						ng Assessment:		
Healt	h Problems:							
		i:			-99	82 - 30		
	ies to Meds:					.,317	_	
т	P	RR	_BP	pO2	BIN	AXNow results		
	are happy to tal stect everyone's		ome of these	questions are	required by	the Chicago Department of Public	: Health	
Que	stions:							
TB: N	Now or in the parts that have las		ivy sweats at	night; unexpect	ed weight l	B weeks or more; coughed up any oss; chest pains; tired easily; or co n sputum, fevers)		
thos	e that are YES a	and isolate if test Po	OS)		es, headach	es, or loss of taste or smell? (circl	e	
		ated against corons			former description	fi-d il-ti\		
	day LMP:	Are you preg		omiting? (If YES	, tocusea ex	am of rash; consider isolation)		
CALADATA			UNTURE DE	aconthy3 /If VEC	for what d	o you have the medicines prescri	had2)	
						Id be provided to patient on-site)		
						health issues; would it help you		
						? (If NO, provide on-site)	.O taik	
						ol, etc.) Do you need medication	to	
		If YES, provide on-s					-2-6	
				? HAVE you eve	r experience	e physical or mental suffering tha	t was	
	erately and sys					r torture treatment, IF yes to 2 nd		
Do y	ou have any wo	ounds that are oper	n? (If YES, exa	mine and dress	wounds)			
Wou	ıld you like to se	ee the team for hel	p with pain?	Such as pain in	your feet? H	eadaches/tooth pain/stomach		
		e/constipation?						
-		oblems with getting	g around or g	oing up more th	nan 3-4 stair	steps?		
Anyt	hing else you n	eed us to know?						
FOCI	USED EXAM (rashes, pink eye,	MEDICATIO	NS/SUPPLIES G	IVEN	FOLLOW-UP NEEDS		
XXXXXXXXX	nds, infections)		WEDICATIO	MS/SUPPLIES G	IVLIN	POLLOW-OF NELDS		
SIGNA	ATURE and phor	ne number of provi	der:			•		
(Pleas	e give a copy o	f this form to the p	atient to give	to the shelter h	nealth care p	provider, and keep a copy for you	٢	

(Please give a copy of this form to the patient to give to the shelter health care provider, and keep a copy for your records.)

2022-09-06-1200



Best Practices

- Trauma Informed Care
- Top/Most common conditions treated
- Keep TB out of the Shelter System
- Identifying and addressing the experience of surviving torture



Trauma Informed Care

TOOLS & UNDERSTANDING

- Who are the people we serve?
- Understanding what trauma is and how it impacts people's lives, including our own lives and interactions.
- Knowing then how we can best serve & support others.
- Simple approaches to positive conversations.
- Simple approaches to support reducing risk and harm.
- Basic steps in safety & verbal de-escalation.



Initial Findings:

- Skin
- GI
- MS pain
- Behavioral Health **





The Journey

- Rivers
- Jungle
- Mountains
- Countryside





The Integumentary System

- Sunburn
- Rashes
- Feet
- Helminths





Gastrointestinal Complaints

- Diarrhea
- Bloating
- Pain
- Anorexia





Musculoskeletal Pain

- Injuries from journey
- Injuries from work



hoto credit CNN



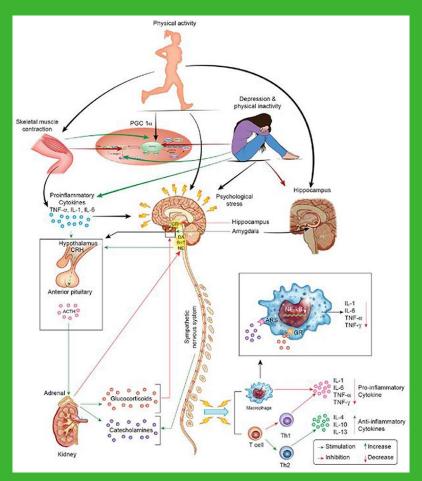
Subsequent Findings

- Hypertension
- Diabetes
- Thyroid Diseases
- Anemia
- Communicable Diseases/STI
- Survival of Torture



Impact of Forced Migration on the Immune System

- Psychological Stress
- Nutritional Deficiencies
- Limited Access to Healthcare
- Exposure to new pathogens
- Immune Activation





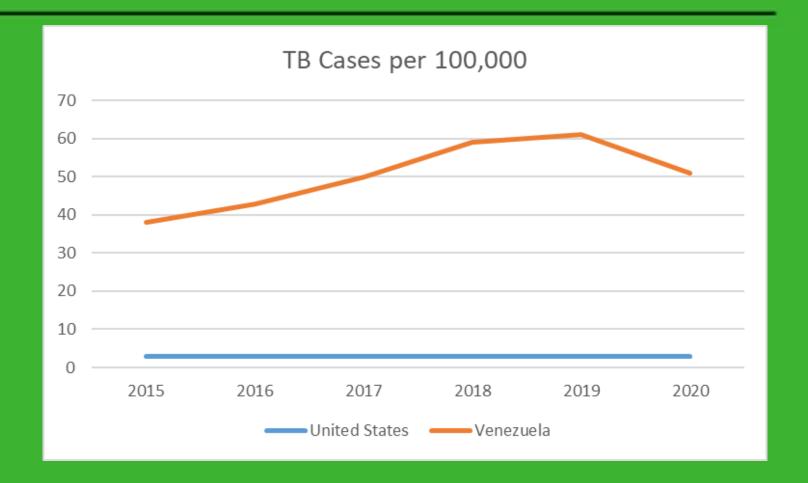
Forced Migration and TB

- Reduced Immune Response
- Latent TB Reactivation
- Progression from Infection to Disease
- Risk of Dissemination

- Risk for Co-Infection
- Delayed Diagnosis



TUBERCULOSIS





TB Prevention and Response Coordination













Screening for TB

New Arrival Health Screens by Cook County Health

- IGRA Testing
- Follow Up imaging
- Treatment LTBI

Identification and Management of Active TB Disease



COOKCOUNTY H



TB in Shelters

- 8 Persons with Active Disease Identified in the New arrival and Integrated Shelters
- 7 Male/1 Female

- 6 Pulmonary
 - 2 Smear Positive
- 1 Scrofula
- 1 Spinal TB w Osteomyelitis



Case Investigations

- 2 Cases of Contagious Disease in shelters
 - Integrated Shelter
 - New Arrival Shelter

- Conducted by LCO
- Contracted with lab service
- Engagement of staff and guests



Outcomes

- Integrated Shelter
 - 90 Contacts
 - 49 tested IGRA
 - 5 Positive
 - Imaging Normal
 - LTBI treatment offered
 - Staff testing 8/31
 - PPD

- New Arrival Shelter
 - 14 persons slept in same room,
 - 4 past positives
 - 7 tested IGRA
 - 4 positive, conversions
 - Images normal
 - LTBI treatment being offered
 - 3 negative
 - Meeting this week to assess for expanded testing
 - Staff testing offered -



Screening Overview

- Symptom screen for all
 - Shelter staff training
 - HCH staff training
- New arrivals Health Screen
- Collaboration to obtain imaging on all positive IGRA
- Coordination meetings



Health Education and Literacy

SHELTER GUESTS

- System Navigation
- Resources
- Why is this important?



SHELTER STAFF

- TB vs LTBI
- Identifying Varicella
- Why is this important?



Lesson Learned

It's more than spelling, commas matter

Mary Jane Smith-Doe

Smith-Doe, Mary Jane

Doe, Mary Jane Smith



On August 21

- 13,000 Asylum seekers have arrived in Chicago since late summer 2022
- 6,000 remain in shelters

• 1200 on the floors of 22 police stations, 180 persons at

O'hare







THE END

Questions?

Ideas?

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